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in linkedin.com/in/senie-calalang

github.com/88valleys

88valleys.github.io/portfolio

📍 Musashino, Tokyo, Japan

Education

Web Development
Le Wagon, Tokyo
Mar 2024 - Aug 2024

Bachelor of Digital Media
RMIT University, Australia
Feb 2015 - Dec 2018

Technical Skills

Front-End
HTML, CSS, Bootstrap, Sass, Javascript, Stimulus, React

Back-End
Ruby, Ruby on Rails, SQL, Heroku, Git, Spotify API, OpenStreet API

Graphic
Figma, Adobe Photoshop, Adobe Illustrator

Languages

English   Native

Japanese   Conversational

Tagalog   Fluent

SENIE CALALANG
セニー・カララング

Full Stack Web Developer

👤 Profile

Full Stack Developer with a diverse professional background in design, teaching, and customer experience. I am passionate about combining design and ensuring a smooth user experience through full-stack web development. A recent graduate of the Le Wagon Web Development bootcamp in Tokyo, I am looking for a Front-End or Full-Stack Developer role at a company where I can use my skills to make an impact.

</> Web Development Projects

TokyoScene
🔗 tokyoscene.me
Front-End Lead Developer
A web-based event aggregator using Ruby on Rails, that utilises Spotify data to recommend live music events in Tokyo based on user's favourite artists and genres.

USpeak4Me
🔗 uspeak4me-c92c1d2ed740. herokuapp.com
Project Manager
A marketplace app using Ruby on Rails, designed to connect foreign residents in Japan with professional interpreters.

💼 Work Experience

Eimeikan Junior-Senior High School   📍 Tokyo, Japan
English Language Teacher; Japan Exchange and Teaching Programme
Designed conversation lessons and ran extracurricular activities to enhance students' English language skills and cultural understanding.

Dec 2020 – Present

- **Problem-solving:** Adapted lesson plans to accommodate diverse learning styles, enhancing student engagement and comprehension.
- **Project management:** Successfully organised and led extracurricular activities, coordinating resources and schedules to ensure smooth execution.

Australia and New Zealand Banking Group   📍 Melbourne, Australia
Resolutions Officer
Managed customer complaints and provided effective resolutions to enhance overall customer satisfaction.

Jan 2019 – Nov 2020

- **Analytical thinking:** Investigated and resolved customer complaints by identifying underlying issues and implementing effective solutions.
- **Team collaboration:** Coordinated with various departments to address complex cases, ensuring efficient resolution and customer satisfaction.
- **Training and mentorship:** Trained new onboarders, sharing expertise and best practices to ensure smooth company integration.

Coles Group   📍 Melbourne, Australia
Quality Assurance Consultant
Conducted thorough quality assurance reviews to ensure customer satisfaction and operational efficiency.

Jan 2017 – Dec 2018

- **Attention to detail:** Monitored and evaluated customer service calls, ensuring compliance with company protocols and delivering high-quality interactions.
- **Communication:** Provided clear feedback to customer service teams, identifying areas for improvement and facilitating training to enhance service quality.